



BlackBerry PRIV

The following instruction will give you all the information you need to remove your personal information from your phone. Before recycling your device please also remember to:

- The account for the device has been fully paid and service has been deactivated.
- Any headsets and chargers for the device are included with your donation. (These accessories also contain recyclable and salvageable materials).
- The SIM card is removed if there is one.
- If mailing your used device, be sure that the device and its accessories are packaged in a box or envelope using protective materials and securely attach a label to the box or envelope with its barcode visible.

Data Erasing Instructions

Factory Data Reset:

1. Swipe down from the top of the screen once using two fingers, or twice using one finger.
2. Tap **Settings > Backup & reset.**
3. Tap **Factory data reset > Reset phone.**