

# Recycle My Cell



## Terms and Conditions

On behalf of the wireless telecommunications industry, the Canadian Wireless Telecommunications Association (CWTA) has developed Recycle My Cell (RMC), a national cell phone recovery program.

RMC recovers all used, unwanted or discarded mobile devices which connect to a cellular or paging network, including cell phones, smartphones, wireless PDAs, external aircards and pagers. In addition, rechargeable batteries, headsets, chargers and other accessories are also accepted by the program.

Participation in the RMC program is subject to approval by CWTA, and at its discretion at all times.

By becoming one of RMC's national collection sites, you have agreed to abide by the following terms and conditions of participation.

### ***Terms of the Agreement***

#### ***Definitions***

**Approved Site:** A site which has been approved by CWTA as being part of the RMC collection network.

**Collection and Promotional Materials:** The RMC collection box and promotional, marketing and advertising materials provided to you by CWTA.

**Mobile Devices:** Used, unwanted or discarded mobile devices, including handsets, batteries and accessories, regardless of condition, make or model.

**Public Drop-off Location:** The physical address of the Approved Site to be listed on the RMC Web site as a location for the public to drop off their mobile devices.

**Stored Collections:** Any Mobile Devices collected on behalf of the RMC program that are stored prior to pick-up by an authorized CWTA representative (i.e. prepared for pick-up).

## ***CWTA Responsibility***

CWTA will provide the following services:

- Ensure provision of two collection boxes, two pre-addressed return Canada Post labels, and RMC Promotional Material per Approved Site.
- Ensure free and timely pick-up of Stored Collections upon notification that pick-up service is required.
- Ensure replenishment of Collection and Promotional Material as identified by the Approved Site.
- Ensure customer service to customers of the Approved Site looking for further information concerning the RMC program.

## ***Approved Site Responsibility***

Approved Sites will provide the following services:

- Ensure that any Mobile Device captured by the RMC program, regardless of brand, model, origin, age or condition, will be accepted during regular business hours at no charge to the person returning the Mobile Device.
- Ensure the collection box is placed in a location at the Approved Site that is accessible by the public (if listed as a Public Drop-off Location) and that can be monitored by staff. The Stored Collections should be sealed to prevent theft and held in an area at the Approved Site that is not accessible by the public.
- Ensure that Collection and Promotional Materials are displayed at the Approved Site(s) in accordance with any instructions that are provided. Collection unit(s) can only be placed at Approved Sites that have been registered with RMC.
- Ensure that Mobile Devices are handled and deposited in the collection box and any storage box in a manner which is careful and which minimizes any risk of damage or hazard to persons or property arising from the handling of Mobile Devices.
- Ensure that Stored Collections are prepared for transportation following the defined process.
- Ensure that questions concerning the RMC program (either from consumers or media) are directed to CWTA (info@reyclemycell.ca or 1-888-797-1740).

## ***Ownership of Mobile Components***

- All Mobile Devices placed in the collection box immediately become the property of CWTA's RMC program.
- Approved Sites must not collect Mobile Devices for any purpose other than recycling them through the RMC program.
- Approved Sites must not reuse or resell any Mobile Devices collected in the course of being a registered RMC participant.

- Approved Sites must not remove Mobile Devices from the collection box or Stored Collections under any circumstances other than for preparation for shipping.
- Approved Sites must adequately secure all collection units to ensure unauthorized access does not occur, including unauthorized access by staff.
- Approved Sites must use only authorized means for transporting Mobile Devices as designated by CWTA.
- Approved Sites must use only authorized processor(s) as designated by CWTA.

### ***Collection and Promotional Materials***

All Collection and Promotional Materials provided to Approved Sites by CWTA for the purposes of this Agreement remain the property of CWTA. All such materials must be returned to CWTA on the termination of this Agreement.

### ***Duration of this Agreement***

Participation in the RMC program is at the discretion of CWTA and will be ongoing until either party chooses to terminate.

### ***Termination of this Agreement***

Either party may terminate this agreement at any time by giving not less than one-week written notice.

### ***Agreement with Terms and Conditions as Outlined***

By agreeing to serve as an RMC Approved Site, you agree to:

- Adhere to the terms and conditions as outlined within this document.
- Give ownership of all Mobile Devices (including batteries and accessories) collected for recycling through your Approved Site to CWTA's RMC program.
- Not re-use or re-sell any Mobile Devices collected on behalf of the RMC program.